

Deborah.Easterling~~DDA/12/12~~

From: Deborah.Easterling
Sent: Monday, September 17, 2012 10:40 AM
To: 'Dan Shoda'
Subject: RE: Protest_Letter Tega Cay Water Service

Dear Mr. Shoda,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Dan Shoda [<mailto:DPSHoda@Stafast.com>]
Sent: Monday, September 17, 2012 9:02 AM
To: PSC_Contact
Cc: Deborah Shoda
Subject: Protest_Letter Tega Cay Water Service

Protest_Letter

The attached file is the filled-out form. Please open it to review the data.

MAIL / DNS
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* Required Fields

Date: * 9-12-2012

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Protestant Information:

Name * Dan Shoda

Mailing Address * 25071 Woodhaven Drive

City, State Zip * Tega Cay, SC 29708 Phone * 803-517-7994

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am resident of Tega Cay and customer of Utilities, Inc (Tega Cay Water Service)

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I have been a resident of Tega Cay for 20 years. The water quality in Tega Cay has never been good. Water stains in the water closet, and sinks are bad. The slimy brown gunk from my shower head gives some evidence that the quality needs improvement. Our family relies on filtered and bottled water for drinking. This is why it is impossible to approve a price increase to this magnitude.

In addition, because of the multiple sewage over spills into Lake Wylie, (a lake in which I have swam in the past and have suffered multiple bacterial infections in my sinuses do to the poor water quality) the company (Tega Cay Water Service) should consider giving me a discount/refund on my yearly payments or help pay for the water cleanup in Lake Wylie. If i took a porta-jon out on a boat and dumped it into the Lake- would the law hold me responsible and fine me? Maybe there is no restrictions on this?

Please hold the company responsible to show the justification to the court and to the customers. How does a customer know if the costs have actually gone up this much or they are being poorly managed. We have enough overspending in Washington DC right now and we dont need overspending in Tega Cay especially when I am not receiving the value for my money.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

yes, if scheduled, I would like to present my arguments.